

## Sustainability & Quality Agreement

### SUPPLIER

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Date

# Sustainability & Quality Agreement



(TS) Technical Specification

TS001 [WHQ\_SQD\_PR002]

WHQ

SQD

15

05/09/2022

EN

Type

Code

Belonging

Process

Edition

Issue date

Language

## SUSTAINABILITY & QUALITY

Wittur Holding Germany GmbH

(address)

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## PURCHASING

Wittur Holding Germany GmbH

(address)

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Legal representative or authorized person sign

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Date

Date

# Sustainability & Quality Agreement



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Issue history	Date	Ed.	Description of change	Editor	Approvers
First	2017-07-28	00		M.Ursida	V.Bruno
	2018-06-08	06	Revised fees and added chapter Health, Safety and Environment Commitment	M.Ursida	V.Bruno
	2018-06-14	07	Revised wording and contents chapter 3.1	M.Ursida	V.Bruno
	2018-07-19	08	Added sentence about new compliance or regulatory in the chapter 2.2	M.Ursida	V.Bruno
	2018-10-08	09	Updated table of requirement on paragraph 3 in line with Supplier QRQC criteria. Added Appendix C. Updated Appendix A.	M.Ursida	V.Bruno
	2021-02-08	10	Updated references to internal documents (appendix A)	E. Vanoli	M. Ursida
	2021-04-29	11	Updated paragraph 2.5 with PPAP PSW request from Customers	L. Lolli	M. Ursida
	2021-07-07	12	Updated paragraph 2.2.2 – 3.1 - 5.6-6; added paragraph 3.2 and new document title; updated paragraph 4- Added new paragraph 7	D. Oberti	M. Ursida
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	2021-12-03	14	Change Agreement Title, updated Sustainability paragraph, added Appendix D	A. Sevincli	M. Ursida
Current	2022-09_05	15	Added double signature and eliminated Customer signature in the Appendix	M. Ursida	M.Ursida
Effective from	2022-09-05				
Planned revision	2023-02-05				

<sup>1</sup>Refer to Appendix A

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## 1 CONTRACTUAL AGREEMENT STATEMENT

### 1.1 Purchase Agreement

This Agreement applies to all deliveries done by Supplier for Customer, coming into effect on the date of signature by Parties. Application of the conditions come into full force once the Supplier accepts a Customer purchase order and remain valid during the full commercial relationship, including the period covered by applicable guarantee.

### 1.2 Conflict Resolution

This Agreement is governed by the Law of the state in which the Customer has its statutory seat. Conflict resolution between Customer and Supplier will take place at the ordinary jurisdiction of the local court of the district in which the Customer has its statutory seat. If multiple Customer sites are considered to be part of the same conflict resolution process, then Customer shall have the right to choose the jurisdiction which is most convenient.

### 1.3 Conflict of Contracts

In the event of a conflict between any of the provisions of the Quality Agreement, Purchasing Agreement and/or General Purchasing Conditions, Purchasing Agreement terms shall override those of the Quality Agreement and Quality Agreement term shall override those of the General Purchasing Conditions.

## 2 SUPPLIER MANAGEMENT Initial Qualification On-Site audits

Customer shall be allowed to visit Supplier's premises to determine process and product qualification on pre-arranged schedules. Supplier agrees to provide documentation and grant access to production areas as necessary to ensure that Customer will be able to determine compliance with standards, competence in processing and risk mitigation. Supplier should meet minimum audit acceptance criteria as per *Supplier Manual*<sup>1</sup>.

### 2.1 Product and Process Testing

Testing requirements for the initial qualification will be agreed in advance in written form.

If new compliance or regulatory requirements were to appear, Supplier will do its best efforts to provide testing information or material analysis data so as to comply with these.

### 2.2 Access to Documents and Measurement

#### 2.2.1 Documents from Customer

Customer shall provide valid technical documents and information according to Customer design specification. All technical documents and information should be submitted in written form.

#### 2.2.2 Documents from Supplier (REV.12)

Supplier shall provide written quality documents, records and other information of products according to demand of the Customer, such as process control plan, tool maintenance plan, process capability analysis report, material certificate, third party inspection report (type approval test report issued by quality inspection authority shall be provided for key components) and factory inspection report. A complete list of Quality Documents can be found under *Wittur Group's Production Part Approval Process*<sup>1</sup>. Supplier shall be responsible for authenticity of all information.

### 2.3 Subsequent Qualification (Ongoing)

#### 2.3.1 On-Site audits

Periodic process audits by Customer shall be planned according to *Wittur Group's Supplier Qualification, Monitoring & Evaluation Procedure*<sup>1</sup>. WITTUR GROUP CUSTOMERS may request attendance to on-site audits in which case the auditing coordination remains to Customer.

### 2.4 Product Testing

Supplier product testing may be required to take place at Customer facilities in which case the Supplier is required to deliver the number of required samples into a designated customer facility. In the event Supplier product testing results being performed at Customer premises do not reach a satisfactory outcome, Supplier agrees to cover all sample testing related costs. For Supplier product testing being performed at Supplier premises; Supplier bears all related testing costs.

### 2.5 Communication with WITTUR GROUP CUSTOMER

If a WITTUR GROUP CUSTOMER contacts Supplier directly in order to get any type of information related to parts and or processes related to a part being delivered to any of the Customer locations or directly to WITTUR GROUP CUSTOMER, Supplier must notify immediately Customer and get written authorization before providing any information to the WITTUR GROUP CUSTOMER. In addition, Supplier shall not visit directly any WITTUR GROUP CUSTOMERS to discuss Customer parts/ processes without previous written authorization by Customer.

Customer feels free to submit on WITTUR GROUP CUSTOMER the PPAP PSW Part Submission Warrant result.

In case of additional PPAP documents requested from WITTUR GROUP CUSTOMER the submission must be granted only upon written authorization.

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## 3 HSE & QUALITY REQUIREMENTS<sup>(REV.14)</sup>

It is a Customer requirement to all Suppliers to implement a continuous improvement program, measuring performance, reacting quickly to quality issues and maintaining effective communication to address these effectively. Specific targets between Customer and Supplier are established in APPENDIX B.

Customer has identified specific characteristics and targets that are defined below.

Table of Requirements

Standard	Requirement	Evaluation Method
Alert/Notification	Within 4 Hours from internal detection Within 4 hours after the closure of the root cause analysis for Wittur Group C Customer complaints where clear supplier responsibility is accepted	Continuous Measurement
Containment Plan Implementation	Within 24 Hours from reception of Customer Non-Conformity Report	Continuous Measurement
Analysis Implementation	Within 5 Working Days from reception of Customer Non-Conformity Report to complete the Root Cause Analysis	Continuous Measurement
Corrective Action Implementation	Within 10 working days from reception of Customer Non-Conformity Report Extension may be agreed case by case	Continuous Measurement
Corrective Action Closure Effectiveness	Within 30 working days from reception of Customer Non-Conformity Report	Supplier Audit Checklist or Evidence provided
Quality Management System Certification	ISO 9001 (or equivalent) Certification	Assessment
Wittur HSE& Sustainability requirements & Environmental Management System Certification	Reference to the Supplier Manual (e.g. Compliance to ISO 14001 is desired, etc.) and chapter 3.1	Assessment
Process Capability	(as agreed in writing with Customer)	Continuous Measurement
Traceability	Supplier material delivered to the customer should be traceable for supplier production lot identification purposes; Supplier is required to demonstrate full ability to trace a delivered product back to the Supplier production flow in order to be able to set material clean points in case a defect is detected in Supplier delivered material.  Supplier shall be compliant to the Technical Specification TS001 (WHQ-IMS-PR013) <sup>1</sup> , which defines traceability requirements for safety components under Lift directive 2011/33/EU.  Supplier shall be compliant to the Technical Specification TS002 (WHQ-IMQ-PR013) <sup>1</sup> , which defines the traceability requirements for components under the EMC Directive 2014/30/EU, ATEX Directive 2014/34/EU, LVD Directive 2014/35/EU, Red directive 2014/53/EU.	Assessment

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Raw Materials	<p>All Raw Materials used in Supplier delivered product must be:</p> <ul style="list-style-type: none"> <li>• new and/or unused</li> <li>• provided by a Customer approved source</li> <li>• have passed inspection in accordance with communicated control plans</li> </ul>	Assessment
Customer Material Supply and Directed Sourcing	<p>For materials and/or components purchased by the Customer and delivered to a Supplier, it will become Supplier responsibility to provide proper use of such material within the Supplier manufacturing flow.</p> <p>If quality issues or potential quality problems are discovered before the materials/components are put into production, Supplier shall stop production and inform Customer immediately.</p> <p>In the case the Supplier, through agreement with Customer, is receiving materials/components from a specific source (therefore a Directed Buy), the Supplier will bear Quality responsibility of the parts being received from the directed source.</p> <p>In the case the Supplier, through agreement with Customer, is delivering materials/components to a Customer Supplier (therefore a Directed buy), Supplier will apply the current contract conditions to those deliveries unless more demanding conditions have been agreed to directly between Supplier and Customer Supplier.</p> <p>Non-Conformance Report (NCR) issued for every Non-conforming material detected along the processes shall be forwarded from Customer Supplier to the Supplier.</p>	Assessment
Restricted Substances	Supplier will meet requirements of the Restricted Substances and Candidate Substances Agreement.	Assessment

## 3.1 Health, Safety and Environment Commitment (REV.12)

The Customer is committed to ISO 14001 Environment Management System / ISO 45001 Occupational Health and Safety Management System compliance and strongly encourages our Suppliers to integrate these into their management systems.

The Suppliers are required to follow and ensure application of all Customer health, safety and environmental requirements. Additionally, Suppliers will rigorously comply with all mandatory regulatory requirements which may apply (e.g. REACH, WEE, ROHS, SOC etc...) including but not limited to the ISO 45001 and ISO 14001 standards.

The Customer team is dedicated to satisfying customer requirements based on Health, Safety and Environmental program towards continuous improvement. The Suppliers are expected to demonstrate the same level of commitment and diligence. It is mandatory that Suppliers provide the necessary support and cooperation to comply with Wittur Group Customer initiatives on Health, Safety and Environmental related topics.

The Suppliers will be evaluated based on environmental aspects of all supplied products entire life cycle. This life cycle evaluation will progressively cover quantitative determination of all exchange flows between the product system and the ecosphere in all the transformation processes involved.

The Supplier Quality Development Department will check during audits the compliance of the Suppliers with product environmental requirements, fabrication emission reduction programs, use of environmentally sustainable packaging/ raw materials, recycled content in raw materials used and the energy data of the goods provided according to the *Supplier Audit Checklist*<sup>1</sup> and the *Supplier Qualification Monitoring Evaluation Procedure*<sup>1</sup>)

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The Suppliers must provide evidences to the following requirements:

**a. For all products:**

- Restricted Substances under REACH must be confirmed.
- Candidate list substances of REACH Regulation 1907/2006 (Registration, Evaluation, Authorization and Restriction of Chemicals) must be confirmed.
- Cradle to cradle certified Product standard Banned lists of Chemicals (US suppliers).
- SVHC materials must be declared to Customer via REACH declarations.
- Safety Data sheets must be provided at the beginning of the relationship and thereafter according to the changing legislation and any changes to the product.
- SCIP Waste Framework.
- Companies supplying articles containing substances of very high concern (SVHCs) on the Candidate List in a concentration above 0.1% weight by weight (w/w) on the EU market have to submit information on these articles to ECHA, as from 5 January 2021. The SCIP database ensures that the information on articles containing Candidate
- CMRT: Conflict Minerals Reporting, 3TG availability in materials

**b. Electrical and Electronic Equipment \_ Products:**

- ROHS: Restriction of hazardous substances in EEE.
- Waste electrical and electronic equipment Directive (WEEE).
- Batteries and accumulators content limits in terms of mercury presence by weight.
- The sum of concentration levels of lead, cadmium, mercury and hexavalent chromium present in packaging or packaging components shall not exceed 100 ppm by weight.

**c. Packaging Products:**

- Wood-based packaging materials shall meet emission limits equivalent to the formaldehyde class E1 or E2 (EN 13986:2004+A1:2015).
- Suppliers of wood-based packaging materials are encouraged to hold FSC or PEFC Chain of Custody certificates.
- Ref: <https://www.fsc.org/>  
Ref: <https://pefc.org>
- Expanded Polystyrene (EPS) and other polymeric foam materials (e.g. EPP, EPE, EVA) as shock absorber buffers enclosing the product should be avoided (excluding thin foam sheets and foam bags inside any consumer product packaging).

**d. All suppliers** must provide evidence of practices towards the below and must be submitted to Customer:

- Materials: % of recycled input material used to manufacture primary product.
- Negative Environmental impacts.
- Suppliers at significant risk for incidents of child labor.
- Negative Social impacts in supply chain and actions taken.

## 3.2 Sustainability requirements (REV.14)

The Customer strives for continuous improvement in all its business operations. In addition to complying with or exceeding applicable laws, rules and regulations, Customer works with its suppliers and customers to increase environmental awareness and minimize its operational impacts such as carbon footprint and waste as well as improve energy, material and water efficiency.

It is the obligation of the suppliers to actively identify and monitor changes to applicable legislation and ensure compliance with all legislative and regulatory requirements at all times. It is also obligation of the supplier to stay

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informed of any possible updates on the restricted substances and to inform Customer contact person about the changes.

It is necessary for suppliers and encouraged by Customer to identify main sustainability topics. All actions taken towards below categories will be evaluated by Customer following the supplier selection, decision making and evaluation processes:

- Environmental
  - Materials
  - Energy
  - Water and Effluents
  - Biodiversity
  - Emissions
  - Waste
  - Environmental Compliance
- Social
  - Employment
  - Labor/Management Relations
  - Occupational Health and Safety
  - Training and Education
  - Diversity and Equal Opportunity
  - Non-discrimination
  - Child Labor
  - Forced and Compulsory Labor
  - Security Practices
  - Human Rights Assessment
  - Local Communities
  - Customer Health and Safety

### 3.3 Testing tools ownership

Testing tools provided by Customer are for the sole purpose of production of contracted products within the contract terms. These tools are property of Customer and are handed over on trust to Supplier, who will adequately mark and handle the devices with appropriate care.

Any problems with tooling must be immediately reported to ensure no delays in production. Upgrades, maintenance and repair will be scheduled as agreed by both parties.

## 4 NON-CONFORMING MATERIAL PROCESS<sup>(REV.12)</sup>

Non-Conforming material found in inspection (First Article or Standard), In-Process and returned from Customer must be marked, controlled, and handled to ensure that material does not enter into the product stream, according to the *Non-Conforming Management Procedure*<sup>1</sup>. Non-Conformance Report (NCR) shall be issued for every Non-conforming material detected along the processes.

The supplier has to tests and identified the next three deliveries for the claimed problem and provide evidence (attached document to the delivery), that these parts were tested and found to be conform to the applicable drawing and specification.

Customer reserves the right to ask Supplier to make an additional 100% inspection control by applying a *Customer Controlled Shipping Inspection Level 1 Procedure*<sup>1</sup> (CSL1). In case the problem persists, Supplier may be required to act in accordance to the *Customer Controlled Shipping Inspection Level 2 Procedure*<sup>1</sup> which integrates a 3<sup>rd</sup> party inspection and sorting company.

Customer reserves the right to place the Supplier on New Business Hold status in line with the contents of the New Business Hold procedure.

In the case in which the non-compliant product is detected at Supplier stage, the deviation request must be formalized and sent to PUR/SQD/IQC in advance for their preliminary evaluation prior to the Shipment.

The authorization request should always be formalized through the specific form: *FR002 [WHQ\_IMS\_PR020] Deviation and Concession Request*.

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## 5 NON-CONFORMANCE REPORT (NCR) MANAGEMENT <sup>(REV.13)</sup>

The Supplier shall answer to the NCR (e.g. 8D report) every time a Non-Conformance is notified by Customer. The Customer shall address the NCR to the right Supplier reference as well as shall ensure that the Supplier has understood the content of the notification (NCR).

The NCR is canceled in all the cases where the Supplier demonstrate without any doubts that he is not responsible to the Non-conformance issued by the Customer.

### 5.1 Identification and Labeling

All material must be properly labeled to clearly identify Supplier name, address, country of origin, Customer part number, revision level, quantity, lot number, part description, manufacturing date. Supplier Shipping Label should contain all described information or have a label which refers to a database with all relevant information.

### 5.2 Containment Action

Supplier has to put in place within 24 hours a detailed Containment Action so as to protect Customer of further Non-Conformities (eg. identified and isolated suspicious material in warehouse, in transit, at Customer, sorting activity, material replacement, etc.)

### 5.3 Root Cause Analysis (RCA)

Supplier will deliver a Root Cause Analysis file for ALL products that do not meet agreed specifications (Non-Conformance). Root Cause must be effective and based on standard Root Cause methodology such as Ishikawa (Fishbone) Analysis and WHY or similar methods

### 5.4 Corrective Action (CA)

Corrective Actions must be effective in order to prevent re-occurrence – and shall have a measure to monitor the effectiveness of each corrective action.

ALL products that do not meet specifications (Non-Conformance) shall have a Corrective Action from Supplier. Supplier should refer to *Wittur Group Non-Conforming Management Procedure*<sup>1</sup>.

### 5.5 Disposal of Material

Disposition of the item depends on whether it can be reworked, used as-is or if it must be scrapped.

#### 5.5.1 Reworkable

Items must be properly marked and inspected after the rework process. Reworked items must be separately marked and packaged if returned with new production parts. Rework process must be agreed with Customer.

#### 5.5.2 Not-Reworkable:

In case of material being identified as non-re-workable material by Customer, Supplier may choose among two options:

- A) In-House Scrap at Customer (preferred solution for Customer so as to ensure product is not re-entered into the supply chain): Supplier must pay for material scrap processing costs if these were to exist and all scrapped material is considered Customer property.
- B) Return to Supplier for Scrap: Supplier has 5 working days to pick up the material from the Customer plant. In this case Supplier must clearly permanently mark the Product and preferably do so as rendered inoperative (destroyed) so that Product cannot accidentally be resent to Customer. Supplier must bear any related costs to mark or destroy the product.

#### 5.5.3 Use As-Is

Items used as-is are still considered “Non-Conformities” and count as defective units in PPM, requiring a Corrective Action.

## 5.6 NON-CONFORMANCE COSTS <sup>(REV.12)</sup>

When product is not delivered on time or is delivered with Non-Conformities and Customer can demonstrate that the responsibility on the delay or failure is on Supplier side, the Supplier will be notified and Customer reserves the right to charge fees to compensate for all costs incurred.

Non-conformance costs may include the following:

- Cost of the rejected purchased goods, including both product price paid by Customer as well as additional logistic costs incurred to ship to Customer plant.
- Re-inspection and Disposal fees (by Customer or 3rd Party as appropriate) in Incoming Inspection and/or in Production line. In this case Customer will advise Supplier of the need to do this. Supplier has the right to send own personnel in 4 hours or less to the Customer plant to carry out these tasks. If unsuccessful, Customer will carry out these tasks directly, applying the following costs per hour/ operator:

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- 20€/hour for China, India, Turkey, Mexico
- 25€/hour for Slovakia, Hungary, Brazil, Argentina
- 30€/hour for Spain, Italy
- 45€/hour for Austria, Germany

- If a batch is rejected, or partially rejected the Supplier shall reimburse Customer a lump sum of two hundred Euro (200 EUR) as compensation for additional administrative costs caused to Customer in the follow-up.
- In case the presence of faulty Parts necessitates the rework or modification or any other type of interventions on products that are still in Customer's factory and/or warehouses, the Supplier shall reimburse Customer the cost of the replaced Parts, as well as all other costs incurred by Customer related to such rework, modification, or other intervention on products. The Customer shall grant to the Supplier the possibility to examine the defective Parts and defective products samples.
- All costs (extra material costs, extra hours for crisis management, logistic costs) to prevent Production stoppage due to Quality and Logistic cause will be borne by the Supplier.
- All Production Loss due to Quality and Logistic cause (equipment lost, extra hours, special transport, etc..) will be borne by the supplier.
- All external/internal labs test as well as samples and transport costs for Safety components failure, where the supplier responsibility is clearly demonstrated, will be bore to the Supplier,
- If one or several line items of a purchase order are delayed, application of a lump sum of two hundred Euro (200 EUR) as compensation for additional administrative costs caused to Customer in the follow-up. This sum will be applied per order. If Supplier communicates to Customer the delay in advance and Customer explicitly authorizes the delay, penalty will not be of application. For each additional working day of delay (additional working day of delay will be based on accepted delivery times at Customer plants), an additional 25% will be added to the total value of the lump sum (e.g.: day 1 total lump sum 200€; day 2 total lump sum 200€x1,25= 250€; day 3 total lump sum 250€x1,25= 312,5€. Therefore, if delayed three days Supplier would pay a total of 312,5 €).

It is expected that in case of a technical issue affects Customer capacity to produce, Supplier will do all the necessary to deploy solutions to urgently deliver correct Product to Customer, including express deliveries or airfreight if needed.

Costs indicated above do not represent in any case a limitation or maximum of Supplier liability in front of Customer nor a reduction of rights of the Customer to demand additional compensation due to impact of Supplier non-conformance.

The above-mentioned Non-Conformance Costs are a guideline, any different agreement between Corporate/Local Purchasing and Suppliers shall be reported in this Quality Agreement and signed by both parties as amendment.

## 6 WARRANTY PERIOD (REV.13)

Warranty period of the products supplied by Supplier shall be 36 months.

The Supplier is responsible for the Part cost, labor cost and any additional cost (eg. logistic, etc...) of fixing elevators that fail to WITTUR (Customer) GROUP CUSTOMERS installation because of defects in the Parts during the period in which the elevators are covered by the legally required guarantee in the country where they have been sold.

These Costs are a guideline, any different agreement between Corporate/Local Purchasing and Suppliers shall be reported in this Quality Agreement and signed by both parties as amendment.

## 7 SYSTEMATIC FAILURE (REV.12)

Systematic failure shall mean a failure related in a deterministic way to a certain cause only capable of elimination by a modification of the design or the manufacturing process, operational procedures, documentation, or other relevant factors.

Supplier is responsible to bear all the costs encountered by the Customer for Systematic Failure where a Supplier responsibility is clearly defined.

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## 8 CHANGE MANAGEMENT

### 8.1 Notification of change prior to implementation

Supplier shall inform Customer in writing before applying any change to Supplier production process, location, or testing processes which affect Products delivered to Customer. Implementation of these changes of production can only be made when agreed in writing by Customer.

CUSTOMER uses a PPAP-based change management process which may include other requirements for qualifying changes. These requirements will be communicated as part of the change approval process.

### 8.2 Sub-contracting of Process/Product

Supplier shall not entrust a third party to process or produce any Product partially or in whole without the express written consent of Customer. Breach of this agreement gives Customer the right to terminate the contract and request compensation of business losses to Supplier if these were to exist.

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## APPENDIX A: CUSTOMER PROCEDURES AND DOCUMENTS (REV.12)

All the Procedure and Documents above mentioned are available on the Customer Supplier Portal at the following address:

<https://www.wittur.com/en/supplier-portal/supplier-quality-development-procedures-and-documents.aspx>

Versions of the documents which are applicable in the moment of signature of this Quality Agreement are:

- Supplier Manual [WHQ\_SQD\_MAN001]
- Supplier Qualification Monitoring and Evaluation [WHQ\_SQD\_PR002]
- Technical Specification TS001 [WHQ\_IMS\_PR013]
- Technical Specification TS002 [WHQ\_IMS\_PR013]
- Non-Conforming Management Procedure [WHQ\_IMS\_PR009]
- Controlled Shipping level 1 and 2 [WHQ\_SQD\_PR007]
- Supplier Audit Checklist FR002 [WHQ\_SQD\_PR002]
- FR002 [WHQ\_IMS\_PR020] Deviation and Concession Request

Supplier Manual includes main definitions.

In case of important new documents release/revision the Appendix A will be shared again with new signature request.

**SUPPLIER**  
(address)



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Legal representative or authorized person sign

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## APPENDIX B: QUALITY TARGETS

A three-year target with at least 20% improvement year over for both metrics PPM and NCR is settled with the supplier. Non achievement of the below indicated targets will not lead to additional penalties for Supplier to the ones already established in the document. The Customer nevertheless reserves the right to put Supplier on Business Hold status in case of clear poor-quality performance. Parties will do regular updates concerning quality performance based on mutual agreement.

	Baseline	Current Year	Current Year +1	Current Year + 2
PPM				
NCR				

**SUPPLIER**  
(address)



Stamp

\_\_\_\_\_  
Legal representative or authorized person sign

\_\_\_\_\_  
Date

Latest after two years new targets will be agreed.  
In case an agreement won't be reached, the latest agreed targets remain valid.

# Sustainability & Quality Agreement



(TS) Technical Specification	TS001 [WHQ_SQD_PR002]	WHQ	SQD	15	05/09/2022	EN
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## APPENDIX C: CUSTOMER COMPANIES IN THE SCOPE OF THE AGREEMENT

The following Wittur Companies are currently included under the conditions of the Agreement.

PLANT		PLANT	
WITTUR Austria GmbH (WAT) Sowitschstraße 1 3270 Scheibbs, Austria	X	Wittur s.r.o. (WSK) Priemyselná ulica 2747/7 963 01 Krupina, Slovakia	X
Wittur S.p.A. (WIT) Via Macedonio Melloni n° 12 43052 Colorno (Parma), Italy	X	Wittur S.A (WAR) Av. Belgrano 2445, Sarandi Pcia. de Buenos Aires , Argentina	X
Wittur Elevator Components S.A.U. (WES) Polig. Ind. Malpica, Calle E - No.8 50016 Zaragoza, Spain	X	Wittur Elevator Components India Pvt. Ltd. (WIN) Survey nos 45/1B , 3 & 4 Pondur Village; Sriperumbudur – 602 105 Tamil Nadu. India	X
Wittur Asansör San. ve Tic. A.Ş. (WTR) Y Dudullu Organize - Sanayi Bolgesi n° 13, 34776 Istanbul ,Turkey	X	Sematic Hungária Kft. Debreceni út 273. 4400 Nyíregyháza, Hungary	X
Wittur Elevator Components Co., Ltd. (WCN) 18 Shexing Road FOHO Economic Development Zone Wujiang City, Jiangsu Province P.R. China 215214	X	Sematic Elevator Prod. (Changshu) Co., Ltd. No. 20 Jinmen Road, Changshu South East Jiangsu Province , P.R. China 215500	X
Wittur LTDA (WBR) Rua Eugenia Safra do Rosario, 3000 Jardim Flores do Campo – Londrina – PR ZIP CODE: 86086-550	X	Sematic Elevadores Mexico S. de R.L. de C.V. Avenida Revolución Mexicana n°1001 Col Barrera X Monclova, Coahuila 25770, Mexico	X
Wittur Electric Driver GMBH (WED) Offenburger Strasse 3 Dresda, Germany ZIP CODE: 01190	X		

**SUPPLIER**  
(address)

Stamp

Legal representative or authorized person sign

Date

# Sustainability & Quality Agreement



(TS) Technical Specification	TS001 [WHQ_SQD_PR002]	WHQ	SQD	15	05/09/2022	EN
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## APPENDIX D: SUSTAINABILITY TARGETS

A three-year target with at least 10% improvement year over year for ALL metrics is settled with the supplier. Non achievement of the below indicated targets will not lead to additional penalties for Supplier to the ones already established in the document. The Customer nevertheless reserves the right to put Supplier on Business Hold status in case of clear poor sustainability performance. Parties will do regular updates concerning sustainability performance based on mutual agreement.

	Baseline	Current Year	Current Year +1	Current Year + 2
Greenhouse Gasses (GHG) (Scope 1 & Scope 2)				
Energy efficiency in products (Electronics suppliers)				
Major Injury rate (Fatality / disability)				
Recycled Material Content % in products				

**SUPPLIER**  
(address)



Stamp

\_\_\_\_\_  
Legal representative or authorized person sign

\_\_\_\_\_  
Date

Latest after two years new targets will be agreed.  
In case an agreement won't be reached, the latest agreed targets remain valid.